



**CORNWALL
COUNCIL**
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Business
Regulatory
Support



Covid-19 Business Support

Find out more: businessregulatorysupport.co.uk/recovery

[Recovery Guide](#) | [Webinars](#) | [Business Interruption Insurance](#) | [Online Training](#)

Back in Business – Operating Safely during the coronavirus pandemic

Are you a Cornish business in need of guidance and advice [on how reopening post COVID 19](#) will affect you? [Business Regulatory Support](#) are here to help you open your business, as quickly as possible, once restrictions allow and in a safe and compliant way.

We have produced guidance which includes up to date information from Government, specifically for all business sectors. This will ensure you get the information YOU need. We also have a series of webinars to talk you through the changes and also invite any questions you may have.

Business Recovery Guide

Cornwall Council are pleased to introduce a guide for businesses. This will help ensure you can reopen safely and trade in a responsible manner to minimise the risks from COVID19. Many businesses have been closed for a period of time and premises left empty. This brings with it a range of risks that need to be addressed so that businesses can open safely.

As we are adapting to the 'next normal', the guide will be kept up to date with the latest guidance on managing COVID19 risks. This means you will have the latest information in one place.

The guide covers the following:

- Working Safely – Coronavirus
- Cleaning & Disinfection
- Food Safety (Reopening safely)
- Structure and maintenance
- Health and Safety (things to think about prior to reopening)
- Fire Safety

This guide is appropriate for all small to medium sized businesses including the leisure, office, care and retail sectors. As guidance changes it will be constantly updated so keep checking back for changes and updates.

[Download your copy here >>](#)

[Download the back to business checklist >>](#)

Fire Safety

If your business is starting to operate again there are some key Fire Safety matters for you to consider. [This leaflet is designed to provide some helpful assistance](#). There is also an easy to follow [Fire Safety checklist available to download](#).

Should you have any further queries then visit the [Cornwall Fire and Fire and Rescue Service website](#).

Webinars

Cornwall Council are putting together a series of webinars. These will help businesses operate safely during the COVID19 pandemic. Many businesses will be operating again after a break. Others will be facing new challenges in the way they operate to ensure the safety of staff, customers and visitors. We are very much aware that this is a time of great worry and anxiety for many. People are worried about their health and that of their families, their business and livelihoods. There is now the prospect of returning to work and understanding complicated and perhaps difficult-to-apply guidance. We hope these webinars will provide a friendly, informative and supportive platform to help with some of these concerns.

We are offering a series of sector based webinars. These will give you the opportunity to catch up on the latest advice and put questions to our expert panel. This could be on a range of regulatory matters covering COVID19 safety, fire, health and safety, T&Cs and food safety.

The format for each will involve a presentation of approximately 30 minutes followed by an opportunity to ask questions. If you can't make the live webinar a recording will be available afterwards and questions can be sent in advance.

- 27th May – Office businesses - [Watch online >>](#)
- 28th May – Retail business - [Watch online >>](#)
- 29th May – Childcare settings (Excluding schools) - [Watch online >>](#)
- 3rd June – Food businesses - [Book your place >>](#)
- 17th June – Holiday accommodation / Tourism - [Book your place >>](#)

More webinars and dates coming soon. Please [monitor our website for more details](#).

Business interruption insurance during the coronavirus pandemic

We are aware that many local businesses are trying to claim on their insurance but are being asked to prove there was a case of Covid19 within 25 miles of their business. Our Trading Standards team have produced the [following guidance to support them with their claim](#).

10% off All online training

10% off all online training, covering topics including food hygiene, health and safety, consumer law and work based skills such as CV writing and stress management. Use code COVID19. [Start your training now >>](#)

Further Support

- The UK Government's [COVID-19 recovery strategy](#).
- The UK Government's Coronavirus outbreak FAQs: [what you can and can't do](#).
- Check if you can claim a grant through the [Self-Employment Income Support Scheme](#)
- [Latest business updates](#) from Business Regulatory Support
- Advice from Trading Standards regarding [holiday and accommodation for consumers and businesses relating to COVID19](#)

The Growth Skills Hub



The Growth Hub and Skills Hub are here to help you access the right support and training opportunities for your business through a FREE business or skills review.

Need a helping hand but unsure which way to turn? Your business may currently be on pause, you may be continuing to work and possibly even busier than ever. Whatever situation you find your business in, we can help you identify and access advice, support and training to move forward in a way that is right for you.

We are two projects working hand-in-hand to help businesses realise their potential, why not find out what we could do for your business? Call us on 01209 70660 or check out the website ciosgrowthhub.com



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